### KEY MANUEVERS: 2016-2021

- Adopting a student-first approach
- Implementing strategic price points
- Launching e-commerce



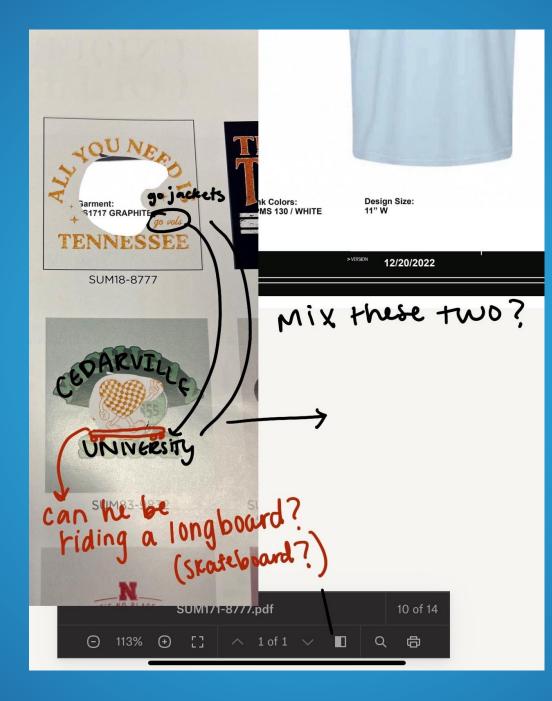
### A STUDENT-FIRST APPROACH

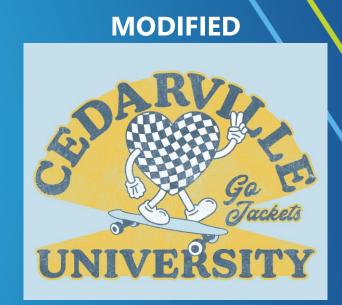
- "We always had the parent, but we didn't have the student"
- Leveraged our familiarity with our campus and culture
- Unique designs and fashion trends maintained demand as saturation increased
  - Bold or unconventional
  - Modified
  - Custom
- Instagram and fun events developed goodwill and drove foot traffic
  - Giveaways
  - Competitions



#### ORIGINAL









### STRATEGIC PRICE POINTS

- "Good, better, best"
- Something for every budget
- Inexpensive vs. cheap
- Top-tier brands



### ECOMMERCE

- From drop-ship to self-managed in 2020
- University's marketing department partnered to publicize launch
- Transitioning towards omni-channel experience
- Converting graduates to online customers

